

In the event of any Combilift machine needing any repair or preventative maintenance

Logging of Maintenance and Repair Jobs

QR Code: Scan the QR code

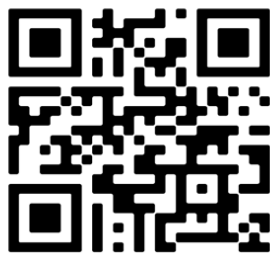
Office: 1877 458 0333

Email: combicare.reliance@combilift.com

Job Log Process

1. Scan the QR code to get to the landing page
2. Click "Visit Job Portal"
3. Log in to My Combilift
4. Select "Service Portal"
5. Select machine from drop down
6. Input summary of issue or repair needed
7. Indicate if machine is out of service
8. Up load photo of issue if relevant
9. Submit

COMBiCARE
Combilift Fleet Management

  **Reliance**

For All Service and Support on this contact
Combicare.Reliance@combilift.com
+1 (877) 458-0333

Scan for Service Call Out Form Part No: CPD01786

Scan the QR code or go to
<https://combilift.com/combicare-reliance/>

Select - **Log a Job** & Log into the Portal.



 Your email address

 Submit Service Job

 Submit Service Hours

 Jobs In Progress

 Log Out

Welcome

Please fill out all the details below to submit a service job request

Truck Serial Number *

Select Serial / Location ▼

Describe in detail the issue you are facing... *

Upload your Images



SUBMIT

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Scan for Service Call Out Form **Part No: CPD01786**

Select **Submit Service Job**.

Pick the truck from the drop downlist, describe the issue and load any photos, then Submit

Use **Jobs in progress** list to see status of all jobs submitted

Use **Submit Service Hours** for Monthly Hour meter readings

CombiCare Key Contacts

If you experience any issues logging a job or need any updates please see below your key contacts and contact details

Desk: Tel: 1877 458 0333
Email: combicare.reliance@combilift.com

Office Hours Monday to Friday, 8am – 5pm EST

1st Dustin Bennett
(CombiCare for Reliance Program Manager)

Tel: 1877 458 0333
email: combicare.reliance@combilift.com

2nd Richard Irwin
(Combilift Global Aftersales Manager)

Tel: + 353 47 73362
email: richard.irwin@combilift.com

3rd Ken Ertel
(Combilift/Reliance National Account Manager)

Tel: (330) 814 6911
email: ken@chsteelsolutions.com

CombiCare Reliance Decal



CombiCare Reliance Decal Locations

Please locate 4 Decals per truck, in the positions identified below.

This will clearly identify that this truck is being maintained on the Combicare Program, and make it easy to submit callout requests.

